ART MSF not functioning properly, when you generate the PEPFAR MSF ART 1 usually comes out with zero all through even when you have client that are newly enrolled. The GON MSF also comes out blank except for ART 1 which also generates like the PEPFAR

Client status cannot be modified or deleted

Facilities are also having challenges making correction or editing wrong entries on patient registration page

The child follow up session in the PMTCT module is not functioning; they cannot register a new born child

Duplicated Hospital number and Unique IDs cannot be modified

Facilities are not able to enter new EAC session for patients who have completed an EAC session previously

Duplication of Laboratory results (Viral Load and cd4) for some clients

Inability to save from the DMOC module

Duplication of information for clients sharing same name but different hospital number, e.g when you input clinic or ART refill for client A the same information also shows on client B details.

Cannot search clients with the first name. usually search can only be done with the surname or hospital number.

Identical duplicates with same number (There are lots of same clients entered with different numbers but cannot be deleted from the patient registration module.)

We also noticed that viral load monthly query gives higher value compared to VL summary on ART MSF.

Query for clients who missed pharmacy refill appointment do not generate accurately.

Rename ART MSF on the Pharmacy report sub-module.

Index and contact tracing (not tracking) – HTS module.